University Information Technology Committee Minutes

Monday, 01-30-2023

9:30 a.m.

Join Zoom Meeting: **https://ufl.zoom.us/my/cacim/**

Present: Ray Issa, Charles Widmer, Mark McCallister, Frank Bova, Paul Wassel, Michael Bumbach, Megan Leroy, Caleb Huo, Saira Hasnain, Randell Doty, Stacey Ewing, Alyssa Tavormina, Nico Cellinese, Laurie Bialosky, PJ Brucat, Darius D. Brown, Juan Claudio Nino, Aitor Gallastegui, Rafael Munoz-Carpena, and Herbert Lowe.

1. Call to order & Introductions – Raymond Issa, Chair, University Information Technology Committee
    - The meeting was called to order at 9:33 a.m. by Raymond Issa, Chair, University Information Technology Committee

2. Approval of 28 November 2022 Minutes
    - A motion was made by Frank Bova and seconded by Randell Doty to approve the minutes. The minutes were unanimously approved.

3. Administrative Liaison Report – Mark McCallister, Director of Academic Technology
    - Identity and Access Management Update (IAM)
        o Associate VP and Deputy CIO Saira Hasnain presented the overview.
        o Traditional passwords and, more recently, 2 factor authentication (2FA) have been implemented for many years.
        o More modern set of tools now available – but does not address how we conduct business
        o Modernizing IAM – comparing notes with other universities
        o Five Business Goals for UF
            ▪ 1. Simplify user experience by reducing the number of logins
            ▪ 2. Increase self-service opportunities
            ▪ 3. Expand access to resources in an open and timely manner
            ▪ 4. Reduce the complexity of the IAM ecosystem
            ▪ 5. Centralize all IAM applications' audit logs for compliance reporting
        o Each goal has detailed steps to achieve the goal
        o September 2022 submitted to Executive Committee for review and comments
        o Empowering UF – also a consideration for discussion for identity in PeopleSoft, Student System, etc.
        o ARS Replacement – ARS is the system where users request roles for ERP (Enterprise Resource Planning)

- o Currently recommended replacement for ARS and contract negotiations are underway.
- o MDM – Master Data Management system implemented in 2019
- o Soon, UF IT will clean out old identities and will expand business data associated with the individual
- o All faculty, staff, students must be 2FA.
- o Approximately 6% of applications are not behind 2FA – these need to be moved under 2FA
- o Once this is completed, the annual renewal of passwords can be removed
- o However, if there are applications that require a change of password within a certain amount of time, the individual will have to comply with the most restrictive password requirements.
- o Questions
  - Changing passwords less frequently higher importance than computer security?
    - Response: Need system that allows one-to-many roles rather than one-to-one
    - Security and an effective and efficient access are the goals
  - Shands and UF are two different entities, requires different logons, cloud logon
    - Response: This will be discussed in the Health Science Center subcommittee meeting
  - Frequent changing of passwords can weaken the password. Also, in the field, if not on-site at UF, user gets locked out until back on campus to renew password.
  - McCallister comment: Shands vs UF identities will continue to be a challenge. Also, it is important to know what roles require a more frequent password.

- Content-Generative AI - e.g., ChatGPT
  - o Visual art, other AI generated topics
  - o This will change our best practices and expected norms.
  - o This information is being highlighted to begin discussion topics
  - o **Question**: AI has been used to write papers. How can this be identified? Answer: Some tools are being created to identify this potential conduct by students.
  - o **Question**: We have Turnitin to identify copyright issues but it is difficult to use since it is not a one-click access. Use of tools to identify AI-generated papers needs to be easily accessed.
  - o Some background information can be found at: https://citt.ufl.edu/services/learning-innovation--technology/artificial-intelligence/

- New UF Web Template
  - Strategic Marketing group released the new UF Web template about six months ago.
  - New templates for departments, units are being developed.
  - Tier II template for colleges. Tier III for departments, units available by end of June 2023.

4.   Areas of Emphasis for AY2022-23
   - Lab Notebook - Resolved – College of Medicine has procured Lab Archives and licenses can be purchased.
   - Electronic Syllabus – Resolved - Boiler plate text provided by the University to make the formation of a syllabus easier.

5.   Other Business
   - None

6.   Adjournment
   - The meeting adjourned at 10:38 a.m.

Minutes Submitted by University Information Technology Committee Member Charles Widmer.